

# FAQs Sheet – Landfill Coupon Program

### Q: How many coupons will I get?

....

Each residential customer with a City of Augusta utility account will receive two (2) landfill coupons per calendar year.

### Q: Can I get additional coupons?

No. The City will only provide two (2) coupons per calendar year.

### Q: How much do the coupons cost?

Nothing. The coupons are provided to residents free of charge by the City of Augusta.

### Q: What do the coupons allow me to do?

The coupons allow you to dispose of eligible cleanup waste at the Butler County Landfill free of charge. Combined, the two coupons will allow you to dispose up to 4,000 lbs of waste, five (5) passenger car tires (rims not included), and one appliance with a refrigeration unit.

# Q: How do I get the coupons?

You can pick up your landfill coupons at the City's Utility Office located at 111 E. 6<sup>th</sup> Street. Coupons are available starting January 1st each year.

### Q: When can I use the coupons?

The coupons can be used at the Butler County Landfill throughout the year during the landfill's normal operating hours. Current hours of operation are Mon - Fri 7:30 am-5:30 pm, and Sat 8:30 am-2:30 pm.

# **Q: Where is the Butler County Landfill?**

The Butler County Landfill is located at 2963 SW 40<sup>th</sup>. Travel north on Ohio St. about 3.2 miles out of the Augusta city limits, then turn right on SW  $40^{th}$  Street and travel 4.0 miles to reach the landfill.

# Q: How much will the county landfill charge me when I use the coupon?

Nothing. There will be no charge to you for any eligible cleanup wastes covered by the coupon. You will give your coupon to the landfill gate attendant and they will invoice the City of Augusta.

### Q: If I lose a coupon, can I get a replacement?

No, the City will not provide replacement coupons. If you are concerned about losing your coupons, the City's recommendation is not to pick them up from the Utility Office until you are ready to use them.

# Q: What do the coupons look like?

Similar to the City's swimming pool punch passes, the landfill coupons will be made of durable plastic and be the same size as a standard credit card, making them easy to store in a wallet or purse.

### Q: Are the two coupons the same?

No, one coupon will allow you to dispose of one (1) ton of material plus up to five (5) passenger car tires and the other will allow you to dispose of one (1) ton of material plus one (1) appliance with a refrigeration unit. *Make sure to read the individual instructions on the backside of the coupon.* 

# Q: What if I don't have a truck to haul waste?

Try coordinating with your neighbors or other family members to see if you can add your waste to a load they are already planning to haul. There are also several church organizations in town that have assisted with hauling for past Spring Cleanup events that may be willing to help. You can give them your coupons and they will be able to dump the waste for you using your coupons.

### Q: Do unused coupons carry over?

No. Coupons expire December 31st and cannot be used in subsequent years. The pilot program was extended for additional years, so new coupons will be issued at the beginning of each year in 2014, 2015, etc.

### Q: Are there any eligibility requirements?

Yes. In order to get the coupons, your utility account must be current or you must be making payments in accordance with a payment plan agreed to by the Utility Office. Customers with utility accounts in arrears will not be able to benefit from the coupon service until the account is brought current or payment arrangements are complied with.